MyChart Video Visit Guide - *PC or Mac (Computer)*

Review requirements for video visit

✓ **Computer with a camera**

✓ **MyChart account**

✓ **Zoom app**
   Download here.

> A MyChart account is <u>required</u> for eCheck-In before your video visit and to connect to your video visit. If you do not have an account, please contact your provider's office.
>
> *With MyChart, you can:*
> - eCheck-In for your upcoming appointments
> - View your health summary
> - View test results
> - Request prescription renewals
> - Communicate securely with your care team

Complete eCheck-In

eCheck-In allows you to sign forms, pay co-pays, confirm contact information and verify insurance details needed for your visit. This can be done up to seven days before your appointment.

1

Go to **Visits**, then **Appointments and Visits** and select your visit**.** Click **eCheck-In.**

2

You will be asked a series of questions to collect information needed for your visit. Select **Next** to proceed through the questions and select **Submit** when you are finished.

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Turn off pop-up blockers

Instructions for turning off your pop-up blockers can be found by selecting **Mozilla Firefox**, **Google Chrome** or **Microsoft Internet Explorer**.
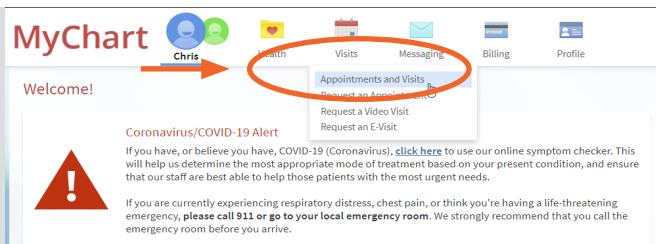
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Begin video visit through MyChart

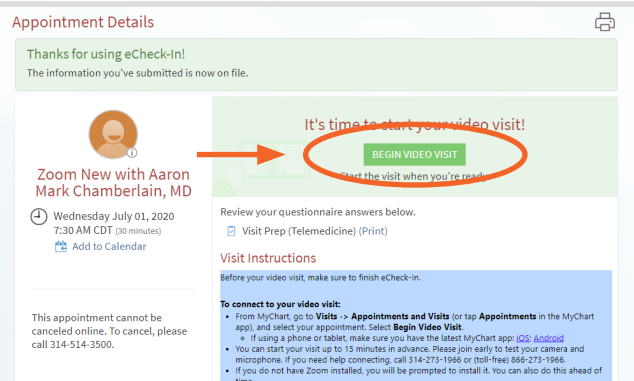MyPatientChart.org

1 Go to **Visits**, then **Appointments and Visits** and select your appointment**.**

2 Click **Begin Video Visit.**
(You can do this starting 15 minutes before your appointment time.)

3 Click **Launch Meeting**.

4 Please wait for your provider to start the video visit.

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Select **Join with Computer Audio**.
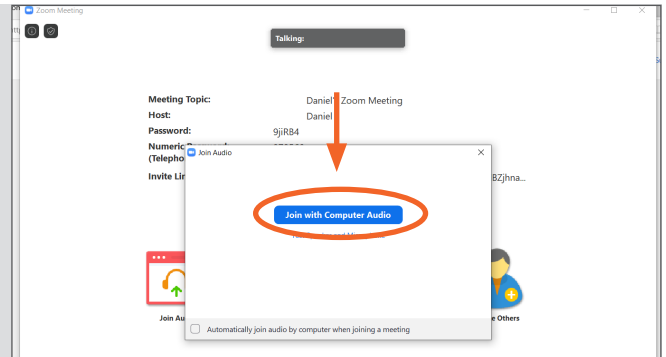
6

Select **Start Video**. If you do not see this icon, move your mouse anywhere over the screen.

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