

MyChart Video Visit Guide - iPad or iPhone

Review requirements for video visit

- ✓ iPad or iPhone with a camera
- ✓ MyChart account
- ✓ MyChart mobile app
[Download here.](#)
- ✓ Zoom mobile app
[Download here.](#)

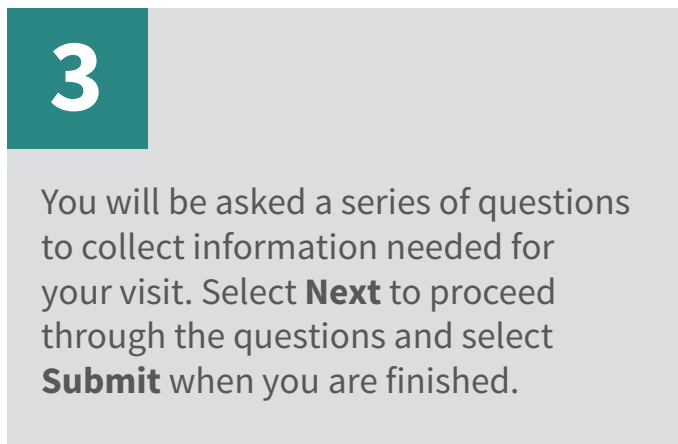
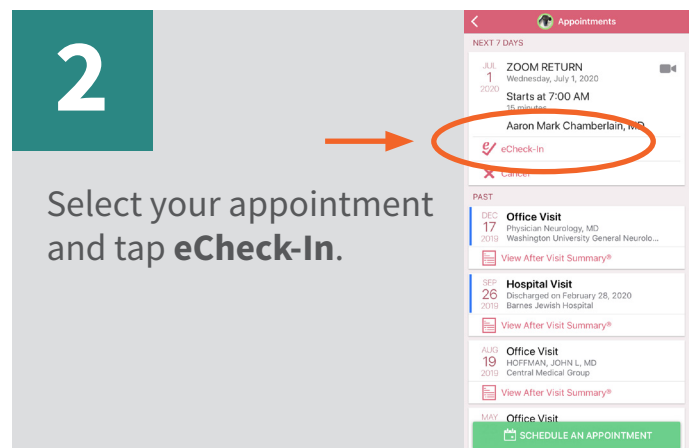
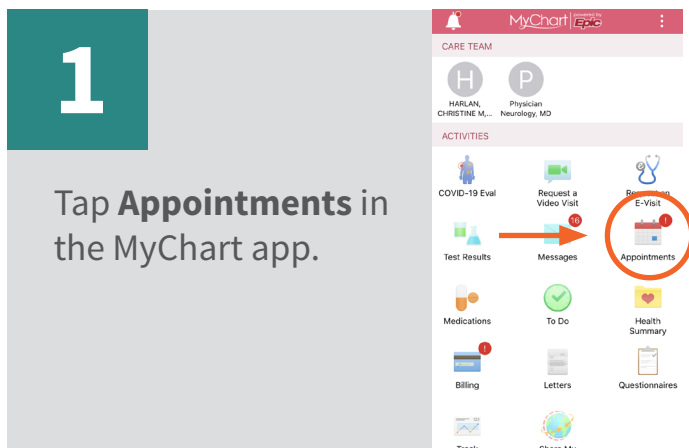
A MyChart account is required for eCheck-In before your video visit and to connect to your video visit. If you do not have an account, please contact your provider's office.

With MyChart, you can:

- eCheck-In for your upcoming appointments
- View your health summary
- View test results
- Request prescription renewals
- Communicate securely with your care team

Complete eCheck-In

eCheck-In allows you to sign forms, pay co-pays, confirm contact information and verify insurance details needed for your visit. This can be done up to seven days before your appointment.

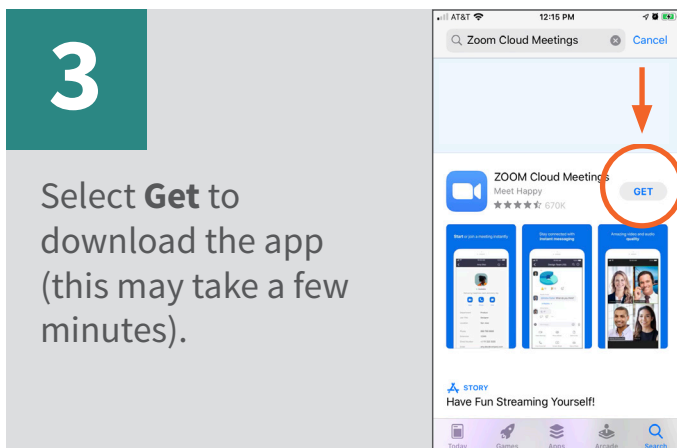
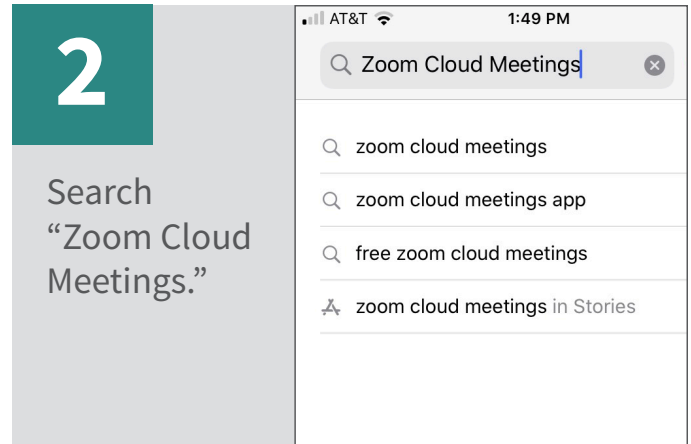
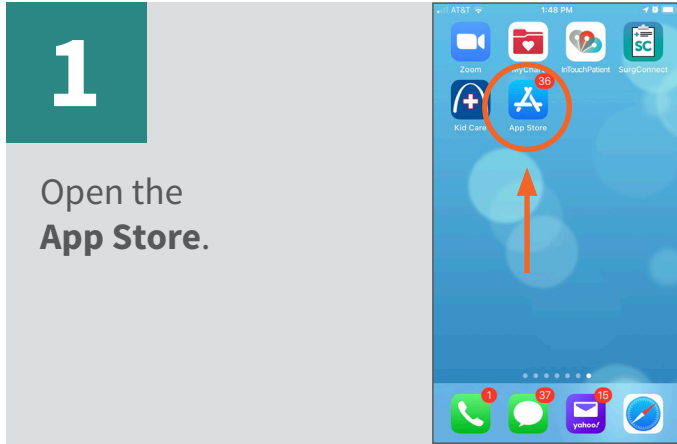


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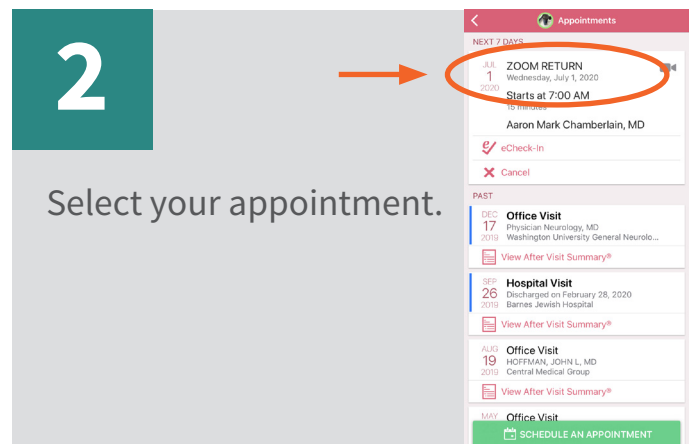
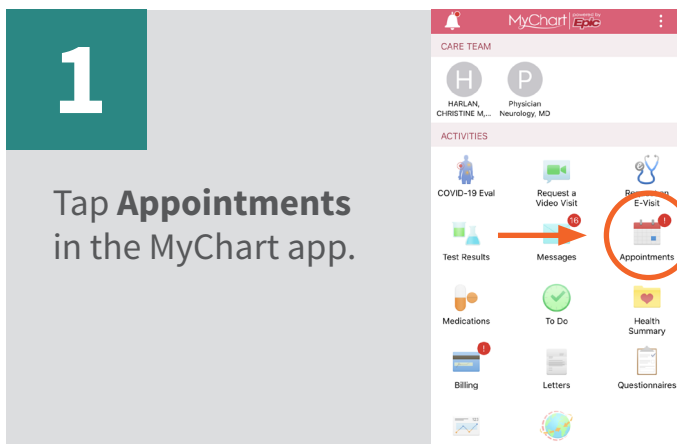
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Download the Zoom app ahead of your visit

[Download here](#) or follow the steps below.



Begin video visit through the MyChart app

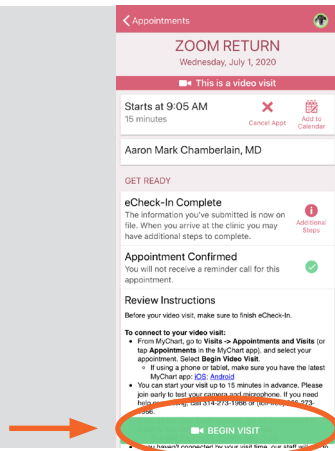


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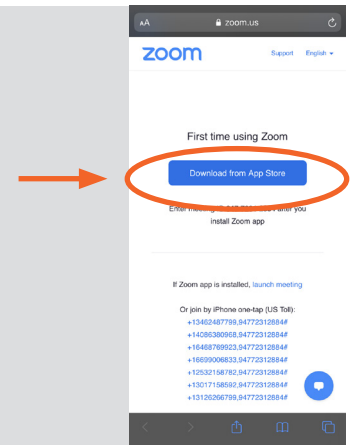
3

Select **Begin Visit**.
(You can do this starting 15 minutes before your appointment time.)



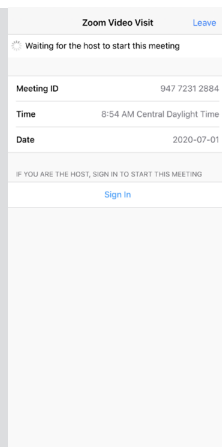
4

Click **Launch Meeting**.



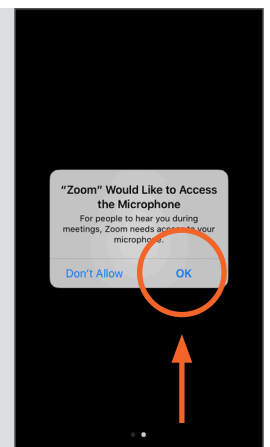
5

If your provider has not yet joined, please wait for them to start the visit.



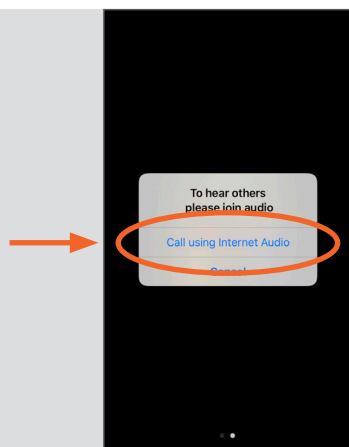
6

Select **OK** to allow Zoom to access the microphone (if prompted).



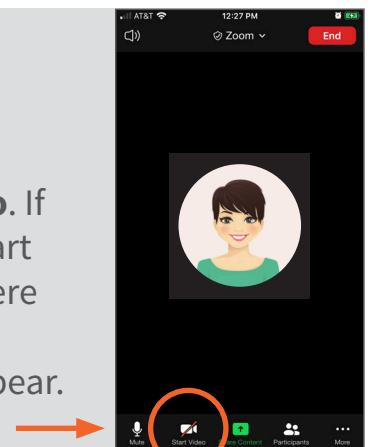
7

Select **Call using Internet Audio**.



8

Select **Start Video**. If you do not see Start Video, tap anywhere on your screen to make the icon appear.



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